Committee: Children and Young People Overview and

Scrutiny Panel

Date: 21st September 2011

Agenda item: **7** Wards: All Wards

Subject: Performance Monitoring

Lead officer: Paul Ballatt (Children, Schools and Families), 020 8545 4066

Lead members: Councillor Maxi Martin, Councillor Peter Walker.

Forward Plan reference number: N/A

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Recommendations:

A. That the Children and Young People's Overview and Scrutiny Panel discuss and comment on the current levels of performance set out in the attached report.

1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY

1.1 To provide the Overview and Scrutiny Panel with regular data on the performance of Children, Schools and Families Department and key partners.

2 DETAILS

- 2.1 At the Children and Young People Scrutiny Panel meeting on 5th June 2007 it was agreed that the Children, Schools and Families Department would submit a regular performance report on a range of key performance indicators. This would act as a 'health check' for the panel and would be over and above more detailed performance reports relating to specific areas of the Department's activities e.g. annual school standards report;— which the Panel would continue to receive.
- 2.2.1 This indicator set has subsequently been refreshed. It reports data as available at the end of September 2011. Commentary is provided for measures where performance is not reaching targets set or where particularly good performance is being achieved. The data report is appendix1
- 2.2.2 The index is currently being reviewed. Appendix 2 shows the proposed new set for discussion, appendix 3 briefly describes the process behind the proposed set, appendix 4 contains current CSF indicators from which this proposed set was picked.

CHILDREN'S SOCIAL CARE

Line 2 and 3 Initial Assessments completed within 10 days and Core Assessments completed within 35 days

The last three months has seen a steady rise in completion rates within prescribed timescales for both initial and core assessments. There are reasonable caseloads within the team and the quality of assessments produced is improving. The government has indicated in its response to the Munro recommendations that it will publish details of proposed changes to required assessment timescales in December 2011. This may include merging the initial and core assessment.

Line 7 Children subject to a child protection plan for a second or subsequent time

The 2010/2011 outturn was 13.5%, which is in line with national rates. The year to date figure is 3%..

Line 10 % of reviews held for Children in Care

5 reviews were missed. 4 due to recording issues on the information system (Carefirst), this is being addressed through the Carefirst improvement project. 1 review was missed due a late cancellation from an interpreter. Performance at 97% is well above the national rate of 91%

Line 12 Number of children in care adopted during the year (includes SGOs)

To date 4 CYP have achieved permanency (3 adopted, 1 Special Guardianship Order). Currently there are 11 CYP either placed for adoption or in the process of receiving SGO's.

YOUTH INCLUSION

Lines 13 Youth Re-offending rates

The definition for this measure is changing, the Youth Justice board will be supplying the definition and data in due course. The previous method was to take the cohort of first time offenders at the start of the year, and track how many offences this cohort committed on a quarterly basis, the number of offence was then divided by the number of young people in the cohort to give the indicator.

Line 15 First Time Entrants to the Youth Justice System

Youth Justice - prevention services linking YISP/FIP/Parenting support and Triage to the police has significantly brought down first time entry to the criminal justice system again a 59% fall over 3 years. With the move to Sutton police station we need to ensure Triage relationships continue. There was an increase in Quarter 2.

EDUCATION

Line 19 Outcomes of School Inspections

26 of 40 schools are rated good or outstanding by Ofsted. Performance has been revised to include schools previously rated good or outstanding who had inspections deferred in the current round as the performance data shows continued high levels of achievement. Only one inspection report was released in this period, Joseph Hood period was rated as satisfactory. Currently 72% (39 of 53) of Merton community schools are rated as good or outstanding.

SAFETY

Line 23 CYP Road Accidents

Environment and Regeneration department are continuing to raise awareness of road hazards with vulnerable road user groups through education programmes, publicity campaigns and training schemes i.e. road safety presentations in schools, information on child car seat fitting and legislation to parents, extensive programme of cycle training and scooter and motorcycle courses, incorporating the Met Police Bike Safe initiative.

3. ALTERNATIVE OPTIONS

3.1The Panel's scrutiny work programme is determined by the members of the Panel

4. CONSULTATION UNDERTAKEN OR PROPOSED

4.1 The Panel has agreed to consider the performance report on an annual basis

5. TIMETABLE

5.1 None relating to this covering report

6 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS

6.1 None relating to this covering report

7. LEGAL AND STATUTORY IMPLICATIONS

- 7.1 None relating to this covering report
- 8. HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS
- 8.1 None relating to this covering report

9. CRIME AND DISORDER IMPLICATIONS

9.1 None relating to this covering report

10. RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS

10.1 None relating to this covering report

11. APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS

REPORT AND FORM PART OF THE REPORT •

Appendix 1 Performance data sheet

Appendix 2 Proposed new indicator set

Appendix 3 Scrutiny Performance index review – process

Appendix 4 Current CSF indicators – long list

12 BACKGROUND PAPERS

23		22	21	20	19	18	17		16	15	14	13		12	11	10	9	00	7	6	5	4	ω	2	_		Line
OVD Road accidents - reported incidents Estal/Serious/Slight	Safety	Statements issued within 26 weeks with and without exceptions	Statements issued within 26 weeks without exceptions	Number of families living in 30% most deprived communities taking up universal services in childrens centres			Number of Pupil Exclusions Permanent Secondary	Education	Youth Service: Participation	First Time Entrants to the youth Justice system (aged 10-17)	The proportion of Youth Offenders who are in education, training or employment	Young people re-offending (from 4 cohorts presented as one number)	Youth Inclusion	% of Children in Care adopted/SGO during the year	Number of Children in Care using in-house foster care	% of reviews held for Children in Care	% of Children in Care with allocated social worker	Rate per 10,000 Children in Care	Children subject to a child protection plan for a second or subsequent time	% of Children with Child Protection Plans visits due completed on time (Child Seen)	% of reviews completed within timescale for Children with Child Protection Plans	% of Children with a Child Protection Plan with allocated a social worker	% of core assessments completed within 35 days	% of initial assessments completed within 10 days	Rate per 10,000 Child Protection Plans	Childrens Social Care	Line Indicator
>		90%	87%		38%	9	19		2,102	188	89%	96%		0	52	98%	100%	33.0	8%	89%	100%	100%	61%		30.9		Merton 2009-10
>		91%	83%		ТВС						73%	ТВС		18% (3yrs)		91%		59.0	13.5%		97%		75%	79.6%	35.0		National Average 2010-11
Z 6		89%	89%	2,891	60%	N/A	0.15%		1,700	200	85%	1.03		12 CYP	N/A	100%	100%	35.0	10-17%	93%	100%	100%	75%	75%	35.0		Target 2011-12
		85%	91%	2,395	67%				2,531	144	88%	1.01		10% (11)	53	98%	100%	31.4	13% (16/119)	94%	99%	100%	65%	63%	28.6		Target Merton 2011-12 2010-2011
0/4/43					67%	7 (0.14%)	11 (0.14%)							1 (1%)	50	100%	100%	30.7	33% (2/6)	97%	100%	100%	54%	43%	26.8		April
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					67%	8 (0.16%)	18 (0.22%)		9))				3% (3)	49	97%	100%	31.7	0%	95%	100%	100%	64%	5 8%	29.1		1 July
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_		"		256	65%	0%	0%		70:	58				4% (4)	51	97%	100%	32.4	0% 3%	97%	100%	100%	48% 549	69% 489	26.8		September Quarter 2
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Σ.		\rightarrow	\rightarrow	\rightarrow			2		\rightarrow	\rightarrow	←			\rightarrow	←	1	\(\)	\rightarrow	\leftarrow	\rightarrow	1	1	\rightarrow	\rightarrow	←		Traffic Light C
Killed/Serious/Slight - January to April							24 is the final number of exclusions for 10/11																				Comment

Appendix 2

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Numbers of CAFs
Childrens Social Care
Indicator

Appendix 3 Scrutiny Performance Index Review

The panel requested a review of the performance index at the meeting on June 15th 2011.

Cllr James Holmes was designated as performance champion and agreed to work along with the chair Cllr Jeff Hanna and Michael Sutherland.

Two meetings have been held.

In the first meeting the approach was agreed. This was:-

- To compile a list of all key measures relating to Children's Services, excluding a raft of annual measures mostly relating to educational outcomes
- To indicate which of these indicators may potentially be benchmarked against statistical neighbours
- To indicate which indicators were reported to accountable central government departments
- To indicate the current traffic light status of measures were available.

This long list is included in appendix 4

At the second meeting a potential set of indicators was agreed

Indicators were chosen on the basis of

- Indicators which remain of consistent interest to the panel
- Traffic light status, most red and amber indicators were chosen
- Indicators which are a key focus of external accountability
- Indicators that will not be reported elsewhere –e.g annual education standards report
- Where possible indicators which can be compared
- Coverage of CSF activities

The draft list is included in appendix 2

This draft list requires potential amendment and agreement of the panel.

Appendix 4
Children's Social Care (Family Support, LAC and Safeguarding)

Nu	dren's Social Care (Family Support, LAC and Safeguarding)	Stata	Toract	Φ	
Nu	PI	Stats	Target	Accountabilitie	
				Ĕ	
				ŏ	
		Nieghbour	2011-12	2	Status
1	Access and Assessment - Initial Contacts	Megniboui	2011 12	Ofsted	Otatuo
2	Access and Assessment - Referrals			Ofsted	
3	Re-referrals to Access and Assessment			Ofsted	
	Re-referrals to Access and Assessment (% of referrals received)			0.0.00	
<u> </u>	Re-referrals to Access and Assessment - Number of children (DFE				
4B	definition) (Percentage of children/young people who had more than one				
	referral in the last 12 months)			Ofsted	
	% Referrals going on to initial assessment			Ofsted	
5	Number of Initial Assessments started			0.0.00	
6	Number of Initial Assessments completed				
7	Number of Initial Assessments completed within 10 days				
8	% Initial Assessments Completed within 10 days				
9	% of Initial Assessments complete within 10 days (Year to Date)	٧	75%	Ofsted	Red
	Number of Core Assessments started	,	7070	0.0.00	
	Number of Core Assessments completed				
	Number of Core Assessments completed within 35 days				
	NI 60 - % Core Assessments Completed within 35 days				
	NI 60 - % of Core Assessments complete within 35 days (Year to Date)	У	75%	Ofsted	Red
	Number of Child Protection Investigations started	,	7070	Oloted	rtea
	Number of Strategy meetings held				
17	Number of Initial Child Protection Conferences held				
	% of Initial Child Protection Conferences held within 15 days				
	Number of Children that became the subject of a CP plan				
	NI 65 - % of Children that became the subject of a CP Plan for the Second				
20	or subsequent time	У	10-17%	Ofsted	Amber
21	Number of Children that ceased to be the subject of a CP plan				
	NI 64 - % CP Plans lasting 2 years or more	V	5-10%	Ofsted	
	Number of children subject of a CP Plan	,	0 .070		
	Number of Family groups subject of a CP plan				
	% of Children subject of a CP plan with an allocated Social Worker		100%		
	CPP rate per 10,000	٧	35.00		
	NI 67 - % of Child Protection Cases which were reviewed within required	y			
27	timescales	,	100%	Ofsted	
00	% of Children subject of a Child Protection Plan who had a 4 weekly CP	у	000/		
28	visit in timescale (child seen)	Í	93%		
29	Number of children currently on a Supervision Order (inc Interim)				
	Number of children in care				
31	Number of children in care - Southwark Judgment only				
	% of Children in care with an allocated Social Worker		100%		
	Children in Care rate per 10,000		35		
	Children in Care rate per 10,000 - Southwark Judgement only				
	Number of children that came into care				
	Number of children that came into care - Southwark Judgement only				
	Number of children that came into care and left care in the same month				
38	Number of children that ceased care				
	Number of children that ceased care - Southwark Judgment only				
		I.			

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Nu	Pi	Stats	Target	Accountabilitie	
40	Vecessary level of in beyon factor core	Nieghbour	2011-12	ΑĞ	Status
40	Vacancy level of in-house foster care				
41a	Number of children in care in foster placements - in house				
41b	% of children in care in in house foster placements		60%		
	Number of children in care in foster placements - agency				
43	Number of children placed with relatives or friends				
44	Number of children placed with parent or other person with parental responsibility				
45	Number of children in adoptive placement				
46	Number of children in care in residential placements				
47	Number of children in care in supportive residential/lodgings placements				
	and Independent living placements				
	Number of children missing from placement				
	Number of children in care in "other placement type"				
	Number of Adoptions finalised	У	12	DFE	Red
51	Number of Special guardianship orders granted		12	DFE	
52a	Special guardianship orders and finalised adoptions as a percentage of children in care			Ofsted	Amber
52b	Number of Special guardianship orders and finalised adoptions				
-	Number of children Accommodated under S20				
	Number of children on an Interim Care Order				
	Number of children on a Full Care Order				
	Number of children on a Placement Order				
_	Number of children in LA on remand or committed for trail/Sentence				
_	Number of children under police protection				
	Number of children subject of a EPO				
	% of Children in care with an up to date 6 weekly visit				
	% of Children in care with an up to date 3 monthly visit				
	Eligible Child (CA2000 Leaving Care) - Number				
	Relevant Child (CA200 Leaving Care) - Number				
	Former Relevant Child (CA2000 Leaving Care) - Number				
	NI 62 - Stability of placements of Children in care - number of moves (3 or	у	0 000/		
ınn	move moves in the year)		0 - 20%	Ofsted/DFE	Red
	NI 63 - Stability of placements of Children in care - length of placement	У	65%	Ofsted/DFE	Red
68	NI 66 - Children in care cases which were reviewed within required timescales	У	100%	Ofsted	Red
69	% of Children in care participating in their reviews		95%	Ofsted	Amber
	Total number of open cases				
	Open Cases - Access and Assessment				
72	Open Cases - Children in Need Team				
	Open Cases - Looked After Children Team				
74	Average Caseload - Access and Assessment Team (awaiting definition)				
	Average Caseload - Children in Need Team (awaiting definition)				
	Average Caseload - Looked After Children Team (awaiting definition)				
	Average Caseload - Fostering Team (awaiting definition)				
	Social Worker Vacancy Rate				
	% of Agency Social Workers				
80	NI 61 – Timeliness of placements post adoption	У	55%	Ofsted/DFE	Red

Nu	PI	Stats Nieghbour	Target 2011-12	Accountabilitie	Status
81	Numbers of CAFs				
82	CAF - total number of professionals acting as lead practicioner				
83	The percentage of looked after children at 31 March placed outside LA boundary and more than 20 miles from where they used to live	У		DFE	
84	The percentage of children looked after who went missing from care during the year as a percentage of all children looked after during the year	У		DFE	
85	The percentage of sessions missed due to overall absences for children who have been looked after continuously for at least twelve months at 31 March	У		DFE	
86	The proportion of school-age looked after children who were attending a school that was assessed as being below the floor targets at Key Stage 2 or Key Stage 4	У		DFE	
87	The percentage of young people aged 19 who were looked after aged 16 who were in higher education	У		DFE	

Youth Inclusion (Youth Service, Youth Justice, NEETs, Behaviour and Attendance)

Nu	PI	Stats	Target		
		Nieghbour	2011-12	Accountabilities	Status
1	NI 19 – Rates of Re-offending per 100 offenders	у	1.03	YJB	
2	NI 43 – Young people within the Youth Justice System receiving a	у	7%		
	conviction in court who are sentenced to custody			YJB	
3	NI 44 – Ethnic composition of offenders on youth justice system disposals	у			
				YJB	
4	% Young Offenders EET	у	85%	YJB	
5	NI 46 – Young Offenders Access to accommodation	у		YJB	
6	NI 111 – First Time Entrants to the Youth Justice System aged 10-17	у		YJB	
7	Total YJS caseload			YJB	
8	New YJS cases				
9	Number of young people on remand in secure accommodation (STC's)				
	YJS Caseload per worker				
	Youth Service Contacts		2800	Ofsted	
	Youth Service Participation rate (for 11/12 aged 11 upwards)		1700	Ofsted	
	Youth Service Accredited Outcomes		deleted		
	Primary School Attendance	У		DFE/Ofsted	
	Primary School Persistent absence			DFE/Ofsted	
	Secondary School Attendance	У			
17a	Secondary School Persistent absence (includes academies), 2.5 terms			DFE/Ofsted	Amber
	Secondary School Persistent absence (LA)		4.8% (service plan)	DFE/Ofsted	Amber
	Referrals to EWS			DFE/Ofsted	
	EWS caseload				
	Fixed Term Exclusions – Primary			DFE/Ofsted	
	Fixed Term Exclusions – Secondary			DFE/Ofsted	Red
	Permanent Exclusions – Primary			DFE/Ofsted	
	Permanent Exclusions – Secondary	У	0.15%	DFE/Ofsted	Red
24	NI 117 – 16-18 year old NEETs	у	5.6%	DFE/Ofsted	Amber
	NI 117 – 16- 18 year old Not Knowns	У		DFE/Ofsted	Amber
	NI 148 Care Leavers EET	у	66%	DFE/Ofsted	
27	NI 147 Care leavers in suitable accommodation	у	100%	DFE/Ofsted	

Education (SEN, Early Years, Extended Services, School Standards and Quality)

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				Accountabilities	
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		Nieghbour	2011-12		Status
1	NI 103A – Statements issued within 26 weeks without exceptions	У	89%	DFE	
2	NI103B - Statements issued within 26 weeks with and without exceptions	У	89%		
				DFE	
3	New Statements issued in year – overall				
4	New Statements issued in year – non Merton maintained				
5	Total Statements – overall				
6	Total Statements – non Merton maintained				
7	SEN Tribunals – Lodged and withdrawn or setteld (split by LA maintained,				
	out of borough maintained, independent) (A)				
8	SEN Tribunals upheld ((split by LA maintained, out of borough maintained,				
	independent)				
9	a) % Tribunals as a result of review				
	b) % attended by LA staff				
10	Vacancy Rate – ARPs in maintained schools				
11	SEN Transport cost – Cabs, Buses, escorts				
12	SEN Out of Borough spend – independent and maintained				
13	SEN Gap KS2	٧	49%	DFE/Ofsted	
	SEN Gap GCSE	V	45%	DFE/Ofsted	
	Provision of Short Breaks	у	430	DFE	
	% Ofsted inspection score good or better – Childrens centres	٧	75%	Ofsted	
	% Ofsted inspection score good or better - Child Minder	V	66%	Ofsted	Amber
	Number of childminders good or better in areas of deprivation (30%	У	60%	Olstea	AIIIDCI
''	IDACI) (of those inspected on Early Years Register)		00 /6	Ofsted	
10	% Ofsted inspection score good or better - Child Care – non domestic	.,	79%	Ofsted	
		У		Oisieu	
19	Number of childcare good or better in areas of deprivation (30% IDACI) (of		96%	Ofotod	
	those inspected on Early Years Register)		040/	Ofsted	
	% Ofsted inspection score good or better - Nursery & EYFS Primary	У	81%	Ofsted	
	% Ofsted inspection score good or better - Primary	У		Ofsted	D
	% Ofsted inspection score good or better - Secondary	У		Ofsted	Red
	% Ofsted inspection score good or better - Special	У		Ofsted	
24	% Ofsted inspection score good or better -Primary/Secondary/Special	У	60%	Ofsted	
25	% Ofsted inspection score good or better - PRU			Ofsted	
26	· •		400, 160		
	Number of CYP benefitting from parents taking up evidenced based		(40%) on	Payment by	
	programmes - CAF, R4S		,	Results?	
0.7			CAF	Results	
27	% of total 0-4 year estimated ACORN estimated population whose families		60%		
	have accessed children's centre services			Payment by	
	nave accessed children's centre services			Results?	
28	% of total 0-4 year estimated ACORN estimated population from areas of		60%		
1	deprivation (IDACI 30%) whose families have accessed children's centre			Payment by	
	services			Results?	
29			39%		
1	% of all children whose families have accessed children's centre services			Devise sint b	
	who live in areas of deprivations (30% IDACI)			Payment by	
				Results?	

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				Accountabilitie	
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00		Nieghbour	2011-12	ď	Status
30	November of hits on the FOD		25000	Douge and had	
	Number of hits on the FSD			Payment by Results?	
31	Integrated Service Referrals (Aiming High and outreach)			Results?	
31	Integrated Service Referrals (Alming High and outleach)			Payment by	
				Results?	
32	Integrated Service Caseload (portage team, social work team and			results:	
02	Brightwell)			Payment by	
				Results?	
33	NI72 Foundation Stage Profile 78+	V	59.1%	DFE/Ofsted	
	NI92 Foundation Stage Profile NTG	y	27.2%	DFE/Ofsted	
	Reading Test at age 6				
36	SSQ Schools SLA buyback rate		95%		
37	Residents Survey, satisfaction with primary education		73%		
38	Residents Survey, satisfactio with secondary education		67%		
	KS1 Speaking & Listening 2+	у		DFE	
	KS1 Reading 2+	У		DFE	
	KS1 Writing 2+	у		DFE	
	KS1 Maths 2+	У		DFE	
	NI73 KS2 English and Maths 4+	У	82%	DFE/Ofsted	
	KS2 English 4+	У		DFE	
	KS2 Maths 4+	У		DFE	
	KS2 English 5+	У		DFE	
	KS2 Maths 5+	У	= 0 0/	DFE	
48	GCSE 5+ A*-C (inc English and Maths)	У	56%	DFE/Ofsted	
50	GCSE 5+ A*-C	у		DFE	
	KS5 Average Points score per student			DFE	
	KS5 Total Points Score			DFE	
	NI99 KS2 English 4+ - LAC	У	50%	DFE/Ofsted	
	NI100 KS2 Maths 4+ - LAC	у	50%	DFE/Ofsted	
	NI101 5+A*-C (inc English and maths) - LAC	у	67%	DFE/Ofsted	
56	SSQ Schools SLA buyback rate				

Commissioning, Strategy and Performance

Nu	PI	Stats	Target	Accountabilities	
		Neigbour	2011-12	Ac	Red
1	Number of Primary Appeals				
2	Number of Primary Appeals upheld				
3	Number of Secondary Appeals				
4	Number of Secondary Appeals upheld				
5	Surplus Places – Primary Schools				
6	Surplus Places – Primary Reception Year		5%		
7	Surplus Places – Secondary Schools				
8	Surplus Places – Secondary Schools Year 7				
9	Number of Children without a school place – Primary				
10	Number of Children without a school place - Secondary				
11	Casual Admissions logged				
12	Admissions - Offers to places within regional timescales		100%		
13	Contracts Quarterly monitoring – % G/A/R		95%		
	Capital Projects on time – % G/A/R		90%		
	Capital projects - to cost		90%		
	Number of R+I reports completed on time		95%		
	Number of R+ I data collections completed		100%		
	R+I SLA buyback rate from Schools		95.0%		
	YMT Hits				
20	Numbers Attending parenting classes				